

SWC Telesolutions, Inc.

A division of Sacred Wind Enterprises, Inc.

5901-J Wyoming Blvd NE, #266
Albuquerque, NM 87109

February 21, 2011

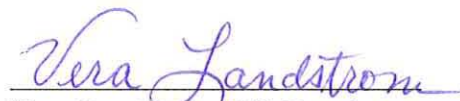
Marlene H. Dortch, Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street S.W., Suite TW-A325
Washington, D.C. 20554

RE: Certification of CPNI Filing, due by March 1, 2011
EB Docket 06-36
SWC Telesolutions, Inc.

In accordance with the Public Notice issued by the Enforcement Bureau on January 29, 2008 (DA 08-171), please find attached SWC Telesolutions, Inc.'s annual compliance certificate for the most recent period, as required by section 64.2009(e) of the Commission's Rules, together with a statement of how its operating procedures ensure that it is or is not in compliance with the rules (Attachment A), an explanation of actions taken against data brokers, and a summary of customer complaints received in the past year concerning the unauthorized release of Customer Proprietary Network Information (CPNI).

Should you have any questions regarding this filing, please direct them to the undersigned at (505) 821-5080 or email vlandstrom@sacred-wind.com.

Sincerely,



Vera Landstrom, VP-Regulatory
SWC Telesolutions, Inc.

cc: Best Copy and Printing, Inc.
via email FCC@BCPIWEB.COM

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2011, covering the prior calendar year 2010

1. Date filed: **February 21, 2011**
2. Name of company covered by this certification: **SWC Telesolutions, Inc.**
3. Form 499 Filer ID: **827418**
4. Name of signatory: **Vera Landstrom**
5. Title of signatory: **VP-Regulatory**
6. Certification:

I, **Vera Landstrom**, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company **is in** compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules

The company **has not** taken any actions (i.e., proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company **has not** received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47.C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed 
Vera Landstrom, VP-Regulatory

Attachment: Attachment A: Accompanying Statement explaining CPNI procedures.

Attachment A
Statement Concerning Procedures Ensuring Compliance with CPNI Rules

The operating procedures of **SWC Telesolutions, Inc.** ensure that the Company complies with Part 64, section 2001 *et.seq.* of the FCC rules governing the use of CPNI.

The Company has established a system by which the status of a customer's approval for the use of CPNI can be clearly established prior to the use of CPNI. The Company relies on the involvement of its supervisor/management to ensure that no use of CPNI is made without review of applicable rules and law.

The Company trains its personnel regarding when they are authorized to use CPNI, as well as when they are not authorized to use CPNI. Personnel must sign a verification form stating they have completed training and understand that any infraction of the CPNI procedures can result in disciplinary action being taken against them.

The Company has an express disciplinary process in place for personnel who create or are involved in an infraction of the CPNI rules and the Company's CPNI Operating Procedures.

The Company maintains records of its own and its affiliate's sales and marketing campaigns that use CPNI via a log. These records include a description of each campaign, the specific CPNI used in the campaign, and the products and services that were offered as a part of the campaign. The Company has a supervisory review process for all outbound marketing. The marketing campaign log requires a supervisor to review, sign and date the log. These records are maintained for a minimum of one year.

The Company maintains records of customer approval for the use of CPNI that include a copy of the notice and the customer's "opt-out" written notification. These records are maintained for a minimum of one year. In addition, the customer may at any time submit written notification to the Company to "Opt-out", or submit electronically to optout@sacred-wind.com.

The Company requires that customers be authenticated at the beginning of all customer initiated calls, online transactions, or in-store visits. In store visits require a valid photo ID.

The Company maintains a log of unauthorized use of CPNI, where law enforcement is required to be notified. This includes the date of discovery, notification to law enforcement, description of the breach, circumstances of the breach and a supervisor's signature and date. This log is maintained for a minimum of two years.

The Company will notify all customers of their CPNI options and rights annually